



WASHINGTON STATE  
UNIVERSITY

# Partnering with Student Affairs



*Accommodations and Student Care and Support*

*Presented to Faculty Senate Feb 2026*

# Student Accommodations and Disability Resources

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WSU PULLMAN  
Student Accommodations  
and Disability Resources

# Overview

- Landscape of students with disabilities at WSU
- Process for receiving accommodations
- Student Accommodations teams
- New things + on the horizon
- Final thoughts
- Other resources
- Questions?

# Landscape of Students with Disabilities at WSU

- Number of current WSU students who have accommodations: 2,411
  - Everett: 18
  - Global Campus: 237
  - Pullman: 1,476
  - Spokane: 257
  - Tri-Cities: 144
  - Vancouver: 279

# Landscape of Students with Disabilities at WSU (2)

- Number of applications from 5/16-1/14:
  - AY26: 964
  - AY25: 969
  - AY24: 944
  - AY23: 769
  - AY22: 828
  - AY21: 549
  - AY20: 679

# Process for Receiving Accommodations

- Student submits application and documentation from a healthcare provider
- Student meets with an accommodations specialist for 1-hour intake appointment so the specialist can learn more about the barriers the student experiences in the classroom, studying, and during timed assessments
- The intake appointment also includes training on how to manage accommodations and work with faculty when accommodations require outreach from the student
- Student receives approved accommodations and instructions on how to receive accommodations in future semesters (student will request accommodations each semester)

# Most Common Disabilities

- ADHD
- Psychological (e.g., anxiety, depression, bipolar)
- Chronic medical/health (e.g., diabetes, migraines)
- Learning disabilities (e.g., dyslexia)
- Temporary (e.g., concussion, broken bone)
- Sensory (e.g., d/Deaf, hard of hearing, low vision, blind)
- Mobility

# Student Accommodations Teams

- Everett/Global Campus/Pullman: Pullman
- Spokane: Spokane
- Tri-Cities: Tri-Cities
- Vancouver: Vancouver

# On The Horizon

- Continuing to review faculty notification letters (FNLs) to better address what to do when a professor receives one
- MyAccess will be updating this summer to a newer version – most functionality is expected to remain the same
- Additional workshops are forthcoming
- Systemwide approach to accommodations

# Final Thoughts On Student Accommodations

- First and foremost, we are partners in helping students with disabilities receive equal access to their course. Please reach out if you have questions or concerns.
- A professor cannot deny an accommodation without going through the interactive process. If you have concerns, talk to the student's specialist/advisor. We may need to include others for guidance, such as the ADA Coordinator, Holly Ashkannejhad.
- When in doubt, please ask!

# Who Student Care & Support Serves:

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## Direct Student Support

(in order of # of students served)

- Pullman Students
- Global Students
- Everett Students

## Consultation & Training Support

- Spokane Campus
- Tri-Cities Campus
- Vancouver Campus



# Supports Offered by SC&S

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- Emergency Funding
- Emergency Notification from DOS
- Referrals to Needed Resources
- Benefits Navigation/Resources for Fundamental Needs
- Information about university processes
  - Academic Regulations
  - Bursar's Office
  - Student Financial Services



# Non-Clinical Case Management

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## IS...

- Available to all WSU students that are currently enrolled in one or more classes at no cost to the student
- Offered in-person, in Zoom, by phone, or email
- A resource for limited emergency funding

## IS NOT...

- Emergency services or first-responders
- Counseling or other direct mental health service
- Mandatory
- A replacement for CCS or CCR referrals where legally required
- A replacement for academic advising



# When to Refer Students to Student Care

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Please refer students to Student Care and Support:

- If they are struggling academically, socially or financially
- If they are hospitalized or recently hospitalized
- If the student reports that they are experiencing mental or medical health concerns



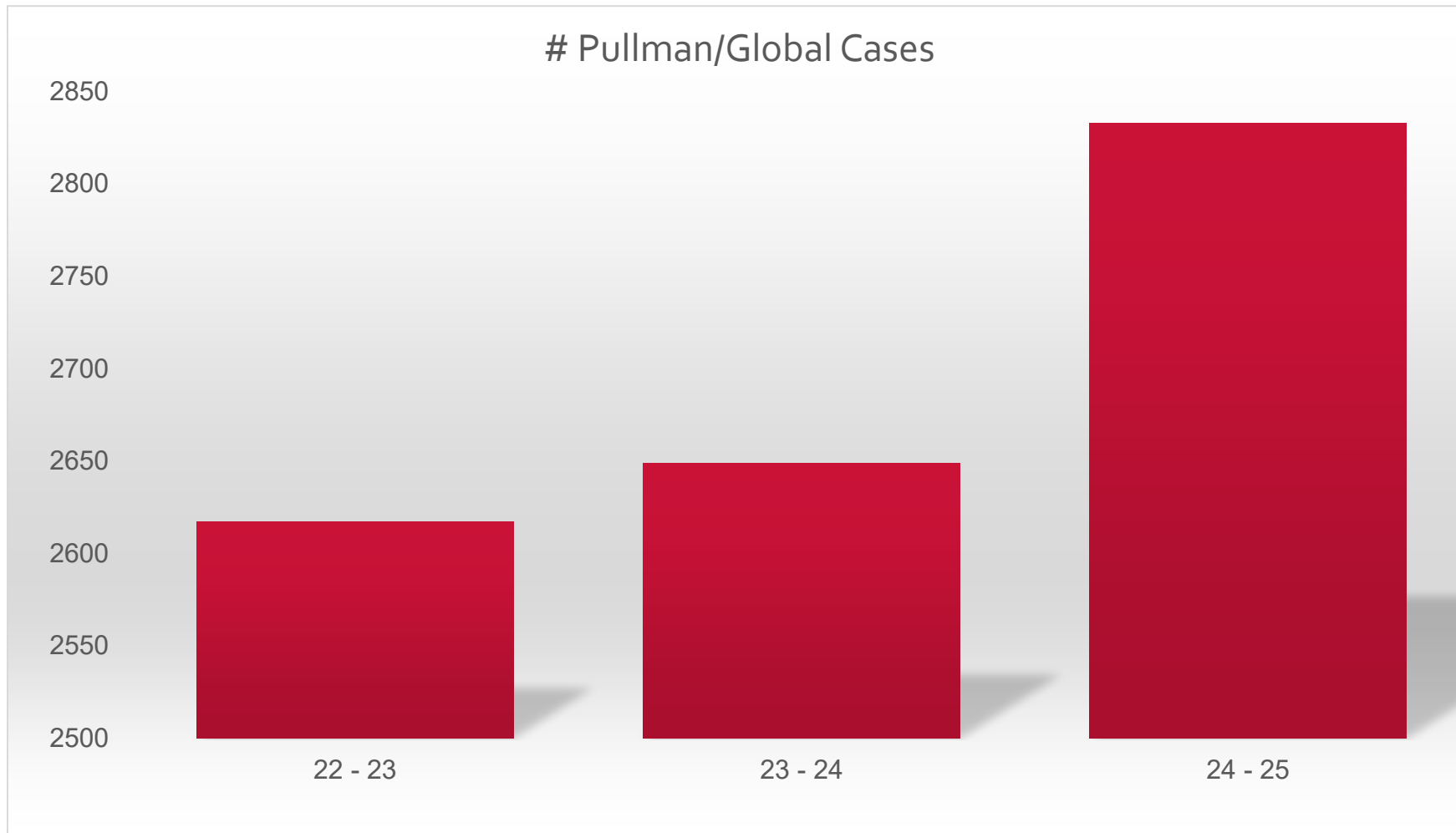
# What Happens Next?

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- Request for Student Care and Resources is reviewed by the appropriate campus team
- Outreach to the student is initiated – usually via email but sometimes by phone depending on the circumstances
- Confirmation of receipt of the Request for Student Care is provided in most cases.
- Students have the option to engage, opt-out, or ignore the outreach.
- If the student does not respond to outreach after a few attempts, we close the case.
- A student may choose to engage or reengage at any time.



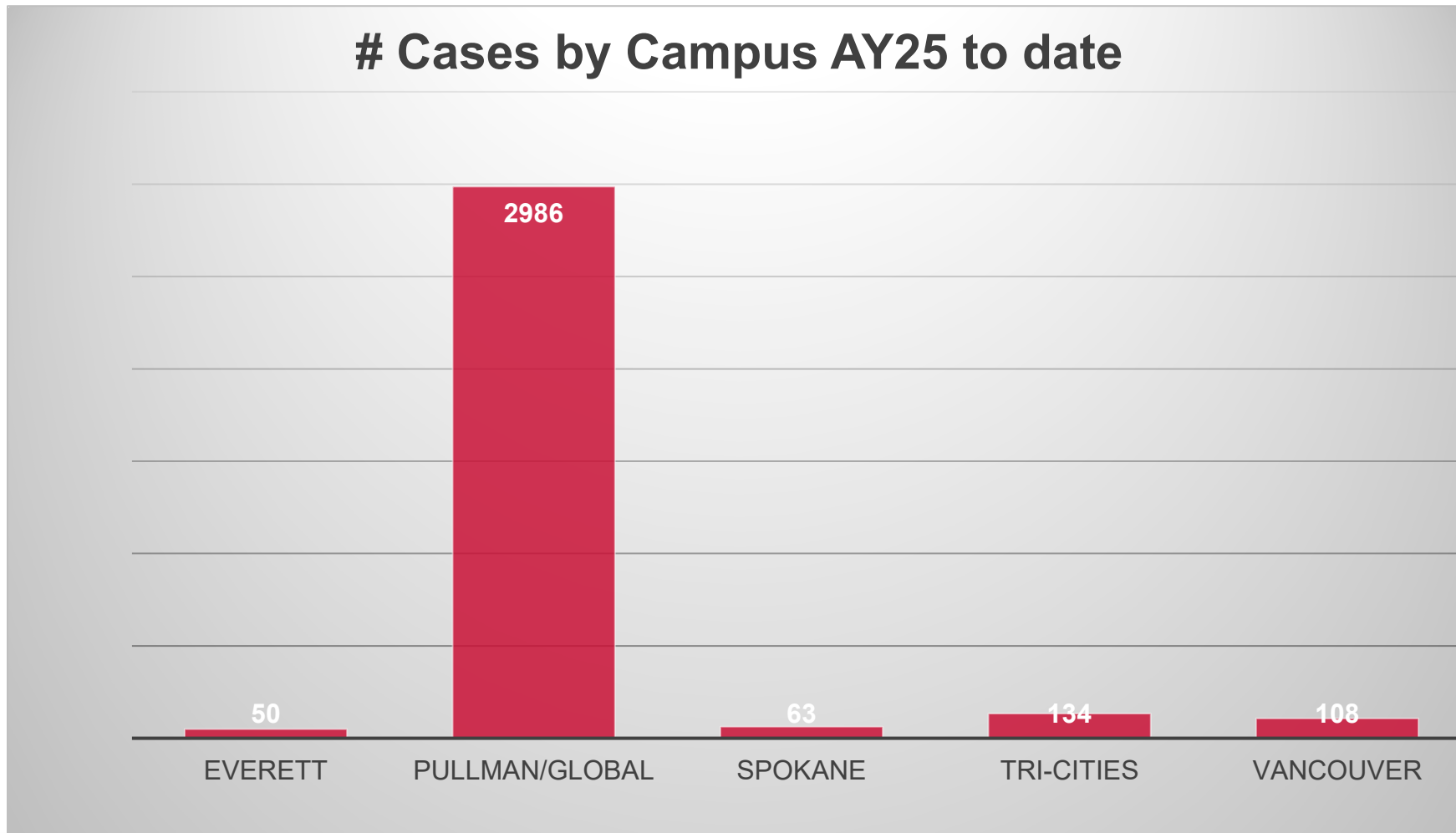
# Snapshot of Support



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# Snapshot of Case Management

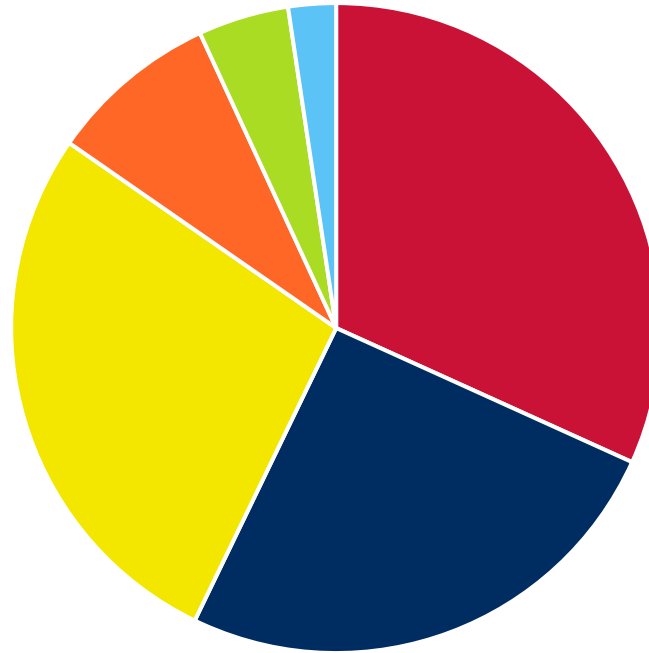
# Cases by Campus AY25 to date



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# Most Common Referral Types

24 - 25



■ Academic Concerns

■ Mental Health Concerns

■ Financial Concerns

■ Housing Insecurity

■ Medical

■ Suicidal Ideation/Attempt



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# Request for Student Care and Support

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Request Support for a Student



Request Support for Yourself



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# Emergency Notifications

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## Academic Regulation 72.6.d

d. Emergency Notifications: While the Office of the Dean of Students does not excuse or verify student absences, **in the event a student is going to be away from class for an extended period and is unable to contact the instructor in a timely manner**, the Office of the Dean of Students may provide an emergency notification on the student's behalf to the instructors, informing them of the student's absence and the planned duration of the absence. **An emergency notification should not be required or used to excuse a student's absence.**



# Emergency Notifications

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**SC&S will provide emergency notification for the following:**

- Death of an immediate family member (parent/guardian or sibling)
- Hospitalization where the student may not have access to computer or phone

**SC&S will NOT provide emergency notification for the following:**

- Death of extended family
- Other family emergency or situation
- Acute illnesses, doctor's appointments, or planned medical procedures
- Vacation



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